



ST. HILDA'S SECONDARY SCHOOL

SLS LOGIN INSTRUCTIONS & QUICK GUIDE FOR SELF RESET



SLS LOGIN

- ❖ Log in to <https://learning.moe.edu.sg>
- ❖ Username comprises of the first 5 characters of your name and last 5 characters of your NRIC number, including the letter.
- ❖ Eg.

ADAM BOY
+
T1234567Z

Username: **ADAMB4567Z**

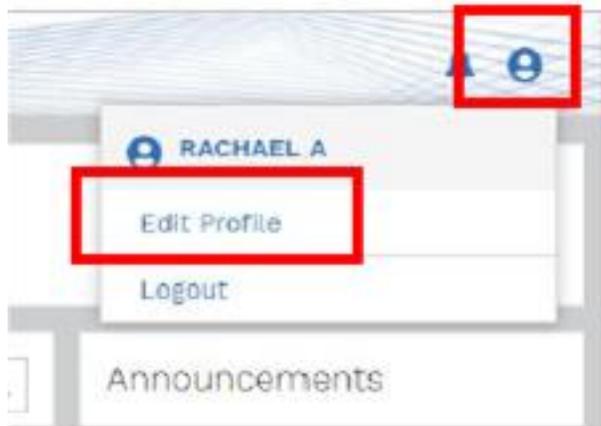
RESET PASSWORD

- ❖ If you forgot your password, request your teacher to reset and log in with the temporary one-time password provided. (*Only applies if you are having lesson with the teacher)
- ❖ When changing password, please note password must contain **alphanumeric characters** and is **case sensitive**. Your new password should be:
 - ◆ Minimum 12 characters
 - ◆ Contain at least 1 digit and 1 letter
 - ◆ Changed every year

ACCOUNT SECURITY

❖ Set up security questions

- SLS Home Page > Profile Icon (Top Right) > Edit Profile > Security Questions > Enter Password to verify account > Answer **all** security questions and click 'Save'.



A screenshot of the 'Edit Profile' page. The 'Security Questions' tab is selected and highlighted with a red box. The page shows a table with three security questions and their answers. The 'SAVE' button at the bottom right is also highlighted with a red box.

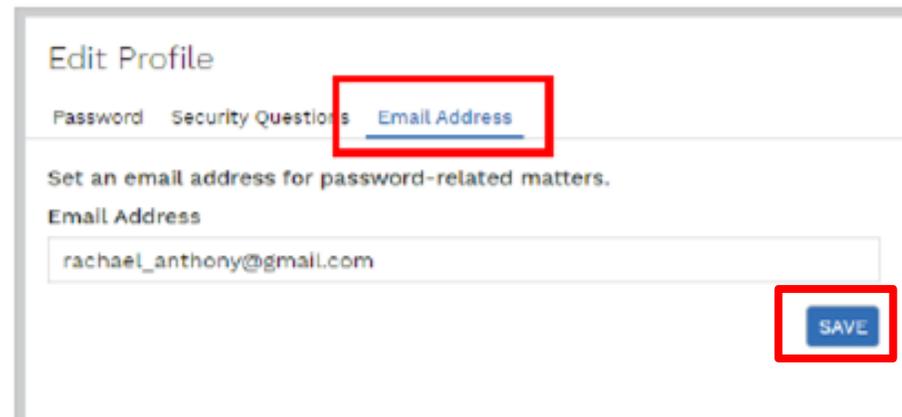
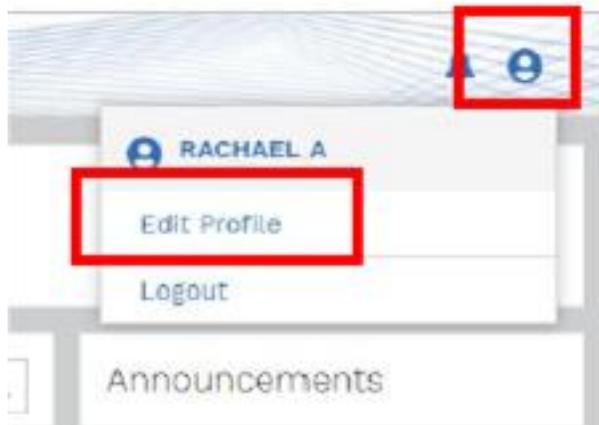
	Question	Answer
1	What is your favourite animal?	Elephant
2	What is your favourite colour?	Green
3	What is your favourite sport or hobby?	Football

It is important to set this up! This will enable you to do self-reset in case you have forgotten your password.

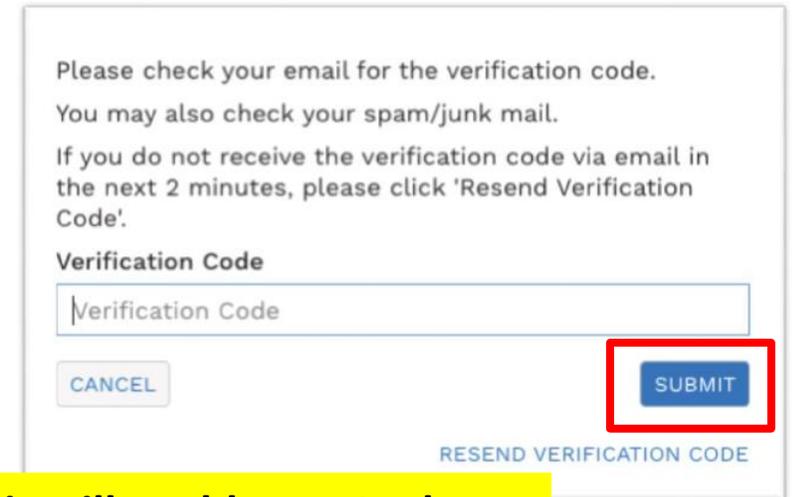
EMAIL ADDRESS

❖ Update verified email address

- SLS Home Page > Profile Icon (Top Right) > Edit Profile > Email Address > Enter email address > Click 'Save' > Enter verification code sent to email address > Click 'Submit'



A screenshot of the 'Edit Profile' page. The page title is 'Edit Profile'. Below the title are three tabs: 'Password', 'Security Questions', and 'Email Address'. The 'Email Address' tab is highlighted with a red box. Below the tabs, there is a text input field for the email address, containing 'rachael_anthony@gmail.com'. At the bottom right of the form, there is a blue 'SAVE' button highlighted with a red box.



A screenshot of a verification code screen. The text reads: 'Please check your email for the verification code. You may also check your spam/junk mail. If you do not receive the verification code via email in the next 2 minutes, please click 'Resend Verification Code!'. Below this text is a text input field labeled 'Verification Code'. At the bottom left is a 'CANCEL' button. At the bottom right is a blue 'SUBMIT' button highlighted with a red box. Below the 'SUBMIT' button is a link that says 'RESEND VERIFICATION CODE'.

It is important to set this up! This will enable you to do self-reset in case you have forgotten your password.

SLS Login Issues Guide

FREQUENTLY ASKED QUESTIONS

Q1 : I have forgotten my username. What should I do?

Q2 : I have forgotten my password. What should I do?

Q3: I have forgotten my password and I didn't set up my security Questions and Email Previously

I have forgotten my username

Username

The format of your user name is a combination of the first 5 characters of your Name, the last 4 digits and the letter of your NRIC/FIN/BC.

For example:

If your name is "MAX CHEAH" and NRIC/FIN/BC is "A1234567B"

Your SLS ID will be: **MAXCH4567B**

I have forgotten my password

- In the login page click **Forgot Password**
- **Note:** *You can only do this if you have previously set a verified password reset email address.*

SINGAPORE
STUDENT
LEARNING
SPACE

SINGAPORE
STUDENT
LEARNING SPACE
LEARN ANYTIME, ANYWHERE, AT ANY PACE

Username

Password

1 FORGOT PASSWORD

LOGIN

I have forgotten my password

- Enter your username
- Click submit

The image shows a screenshot of the Singapore Student Learning Space (SLS) password reset interface. On the left, the SLS logo is displayed in a grid format with the words 'SINGAPORE', 'STUDENT', 'LEARNING', and 'SPACE'. On the right, the 'Reset Password' section is shown. It includes a header 'SINGAPORE' in a red box, followed by 'STUDENT LEARNING SPACE' and the tagline 'LEARN ANYTIME, ANYWHERE, AT ANY PACE'. Below this, there is a 'Reset Password' heading and a prompt 'Enter your username'. A text input field contains 'Your username', with a red circle containing the number '2' next to it. At the bottom left of the form is a blue link 'BACK TO LOGIN', and at the bottom right is a blue 'SUBMIT' button with a red circle containing the number '3' next to it.

I have forgotten my password

Option 1: Reset using Answering Security Questions

- Select **Answer the security questions**.
- Click **Submit**.
- **Note:** *You will be prompted only if you have set a verified password reset email address.*
*Otherwise, you will be brought directly to the **Security Questions** page.*
- In the **Security Questions** page, key in the answers to the security questions.
 - You must answer all 3 questions correctly before you can reset your password.
- Click **Submit**.
- If you answered any of the questions incorrectly, you will be brought to the **Password Reset Unsuccessful** page.
 - Click the **Retry** button to try again.
 - You can attempt up to 6 times before your account is locked for security reasons.
- If you answered all the questions correctly, you will be brought to the **Reset Password** page.
- Enter a new password.
 - You will need to enter the new password twice to confirm that you have entered it correctly.
- Click **Submit**.
- If your password was successfully reset, you will be brought to the login page.

I have forgotten my password and I didn't set up my security Questions and Email Previously

- Scan the QR Code or Click on the link to request for password reset.

<https://go.gov.sg/shss-reset-password-sls-email>

Alternatively, you may also access the school website under:

Hildan Matters >> ICT Account Help Form

You may also use this link to make the request to reset your school based email



<https://go.gov.sg/shss-reset-password-sls-email>

I have forgotten my password

- Once you have been given a new password (for example: ABCDEFGH) to login, use this password to login to SLS.

S I N G A P O R E
S T U D E N T
L E A R N I N G
S P A C E

SINGAPORE
STUDENT
LEARNING SPACE
LEARN ANYTIME, ANYWHERE, AT ANY PACE

Username
MAXCH45678

Password
ABCDEFGH

FORGOT PASSWORD LOGIN

- In the next screen, you will need to enter the given password into “Current Password” field, and then enter your OWN new password (which has not been used previously) into the “New Password” and “Confirm New Password” fields.

Change Password
Your password has expired and must be changed.

Current Password
ABCDEFGH

New Password
Qrst1234

Confirm New Password
Qrst1234

DONE

For Any other SLS Related Issue

- Email SHSS Technical support Email mohd_hairi@shss.edu.sg
- Contact SLS Helpdesk at helpdesk@sls.ufinity.com or call 6702 6513